27th January 2016

Dear ELHT Board

I write with some concerns I have, following a recent visit by Healthwatch Blackburn with Darwen and Healthwatch Lancashire.

I understand that on Friday 20th November 2015, between the hours of 10am to 12pm, the above named organisations carried out a joint enter and view inspection of the “fracture clinic” at the Royal Blackburn Hospital.

It has been brought to my attention that Fracture Clinics at the Royal Blackburn run from Monday to Thursdays and that the clinic on Friday – is the orthopaedic clinic, which sees patients pre and post operatively. It has been suggested to me – that Healthwatch did not visit a fracture clinic.

Could you please clarify for me – prior to me contacting Healthwatch – that the clinic they inspected, was indeed the Orthopaedic Clinic and not the General fracture clinic.

Would the board give the Patient Voices Group assurances that the recommendations contained within the report, will be acted upon in a timely manner and that patients will be adequately informed and engaged regarding the future of the fracture clinic?



Russ McLean

PVG Chair